MacS·O·S LIFEGUARD

Get MacSOS Lifeguard

Today! Proactively Protect

Your Mac *Tonight!*

Lookout Tower And
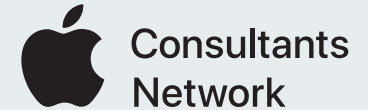Sunscreen Not Included

24 Hours A Day

7 Days A Week

365 Days A Year

Around The Clock Peace of Mind For Your Mac

With built-in detection for over 200 issues, MacSOS Lifeguard employs direct, preemptive action to resolve problems *before* data loss or unplanned downtime.

Proactive Support For Your Mac

MacSOS Lifeguard alerts me when your Mac develops common, but critical issues such as failing hard drives, stale back-ups, malware, freezes and crashes, decreased battery life, and much, much, more.
Just as a real lifeguard supervises the health and safety of swimmers, MacSOS Lifeguard supervises the health and safety of your Mac, anticipating and inspecting for any problems *before* they get out of hand.

Privacy Is Paramount!

MacSOS Lifeguard is a health monitor, not a listening device

- Read-only client ensures system privacy
- Cannot track screen or keyboard activity
- No identifying or location data reported
- Cannot inspect browser history, or other similar user actions

MacSOS Lifeguard is a service of MacSOS

MacS·O·S

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OBSERVE

MacSOS Lifeguard: Peace Of Mind For Your Mac

Don't wait until your Mac won't turn on to realize you need a new hard drive.

Have the peace of mind knowing that MacSOS Lifeguard will notify me of an issue even before **you** know it's an issue.

Sample of what is observed:

- ✓ RAM Health
- ✓ Failing RAIDS
- ✓ Demographics
- ✓ Crashplan App
- ✓ Backblaze App
- ✓ Malware Infections
- ✓ Network Connectivity
- ✓ Time Machine Backups
- ✓ Hard Drive Capacity And Health
- ✓ Application Expiration Notification
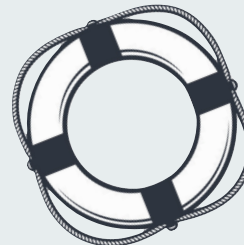- ✓ Laptop Battery Capacity And Health
- ✓ And Much, Much More…

MacSOS Lifeguard is the only software of its type for the Mac.

PREVENT

While a lifeguard protects your kids at the beach, MacSOS Lifeguard protects the <u>photos</u> of your kids at the beach!

MacSOS Lifeguard proactively oversees and guards the safety, security, and stability of your Mac(s), detecting any threats or issues it discovers on them.

Macs in homes and small offices rarely have well-staffed IT departments looking after them. However, with the MacSOS Lifeguard agent, decades of combined knowledge from the Apple IT industries finest consultants are distilled into a series of targeted tests designed to detect the earliest indications that trouble is brewing.

MacSOS Lifeguard performs checks hourly when your Mac is awake. These checks don't require any interaction, and they don't interrupt your work. While these checks are taking place in the background, <u>you will not see any performance impact.</u>

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Mac **⊙** S·O·S

RESCUE

When MacSOS Lifeguard discovers a problem, I receive an alert immediately.* There's no better way to catch issues and fix them before they cause data loss and system failure.

*Upon notification of an issue with your Mac, I will contact you during normal business hours to schedule a service call.

MacSOS Lifeguard costs less than $2.50 a week. Install it today. Sleep soundly tonight!

Pricing*

Billed yearly on an auto recurring plan, MacSOS Lifeguard is priced to be simple, convenient, and cost effective!

Macs	Cost per Year
1–3	$125 ea.
4 +	$75 ea.

* <u>PLEASE NOTE:</u> Pricing for MacSOS Lifeguard covers **only** the annual cost of the observation and appraisal of your Mac(s). <u>Any onsite visits to resolve issues due to MacSOS Lifeguard notifications will incur my normal residential or business rate. In addition, there is a nonrefundable $10 account set up fee.</u>

MacSOS Lifeguard Privacy Guidelines

At MacSOS — Privacy Is Paramount!

The MacSOS Lifeguard client software was not designed to be processor intensive. The software is designed to provide best-in-class issue detection with minimal access to your protected Mac. Only the information required to identify the Mac and troubleshoot problems is sent to our servers.

Macsos Lifeguard Records The Following Information About Your Mac

- **Group Name:** An arbitrary "Group" for Mac(s) is assigned so I know whom to call when problems are reported.
- **Serial Number:** The serial number helps me determine warranty status and gives me valuable information about your Mac(s) when problems arise.
- **Computer Name:** The name that is visible in Sharing Preference Pane.
- **Monitoring ID:** A random identifier is created upon installation for my systems to identify status reports.
- **User Name:** The "short name" of the last user to log into the Mac.
- **Online Backup Information:** If online backups are audited, the email address associated with online backup systems will be reported. This can be disabled by an administrator, but the status of that online backup would not be reported.

MacSOS Lifeguard Does *Not* Gather Or Track The Following Types Of Information

- I cannot track screen or keyboard activity.
- I cannot see the contents of your screen.
- I cannot inspect browser history, or other similar user actions.
- I cannot read inside user-created data (pictures, documents, etc).
- Your Mac's physical location is not readily available.*
- The MacSOS Lifeguard client cannot install or update any other software on your Mac.

In cases where a Mac is considered stolen or missing, you can request a one-time notification of the reporting IP address.

Here Is Some Of What MacSOS Lifeguard *Can* Do

- MacSOS Lifeguard will notify me when your backups are failing, before it's too late, and data is lost.
- MacSOS Lifeguard will notify me when your hard drive begins to fail, and I will call you to schedule a repair.
- MacSOS Lifeguard will notify me when malware infiltrates your Mac, remove it, and work with you to prevent it from coming back.
- The MacSOS Lifeguard client, if enabled, will receive updates automatically.

MacSOS Lifeguard is *not* a Mac management application. It's only there to observe, prevent, and rescue. I don't control your Mac. Just as a lifeguard looks after the safety of your children, I'm just looking after the safety of your Mac(s) and their content!

If you have any questions or concerns about privacy & security, please do not hesitate to contact MacSOS!
steve@macsos.biz

Your Personal Mac Lifesaver! Since 1997

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 Consultants
 Network

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